

ORBXSTUDIOS.COM/JWARCHIPELAGO



INSTALLATION & ORBX CENTRAL

HOW DO I GET THE MICROSOFT FLIGHT SIMULATOR?

The Microsoft Flight Simulator is free as part of GamePass, if you have a subscription, or it can be purchased via the Xbox store and Steam.

I'M NEW TO MICROSOFT FLIGHT SIM, WHERE CAN I FIND INFORMATION AND TUTORIALS?

For new users of MSFS, it's recommended to start with the in-game tutorials and free flight mode on the world map to get familiar with the controls and basic flight principles. This <u>YouTube tutorial</u> by one of our Orbx creators demonstrates an extensive beginners guide for brand new simmers.

In addition to tutorials, you can also find community and developer support via our <u>Discord server</u> and <u>Orbx Forums</u>.

You can also use the drone camera for exploring the Archipelago if you want to skip the "flying" bit ;-)

HOW MUCH HARD DRIVE SPACE IS REQUIRED FOR JURASSIC WORLD: ARCHIPELAGO?

Approx. 18 GB

WHERE IS THE PRODUCT INSTALLED? DO I NEED TO MANAGE A "COMMUNITY" FOLDER?

Orbx Central gives you the flexibility to create a library folder on any drive you choose. This keeps your add-ons organized outside of the main simulator folder, which makes managing your installation much cleaner. You do not need to manually copy files into your Community folder.

HOW WILL I GET UPDATES FOR THE PRODUCT?

Updates are delivered automatically through Orbx Central. You will receive a notification when a new version is available, and you can update with a single click. For Marketplace purchases, updates are delivered through the simulator's Content Manager.

I CAN'T SEE THE PRODUCT IN THE SIMULATOR AFTER INSTALLING. WHAT SHOULD I DO?

First, ensure the installation was completed successfully in Orbx Central and that you do not have any pending updates. Then, restart your simulator. If the issue persists, please check that the product is enabled in the simulator's Content Manager. If you still have trouble, please contact our <u>Support Team</u>.

PRODUCT FEATURES & USAGE

WHERE CAN I FIND OUT MORE ABOUT THE PRODUCT?

The companion site www.orbxstudios.com/jwarchipelago gives customers access to all relevant product details.

FOR SCENERY ADD-ONS, ARE THERE ANY PERFORMANCE CONSIDERATIONS?

We have optimized our scenery to provide the best possible balance between visual quality and performance. The product page on OrbxDirect lists recommended simulator settings, and we suggest following those for the smoothest experience.

WHAT KIND OF PERIPHERALS ARE COMMONLY USED WITH MICROSOFT FLIGHT SIM (MSFS)?

Mouse & Keyboard: While not the ideal choice for MSFS in terms of handling aircraft, a good mouse and keyboard are still essential for navigating menus and interacting with the game world. You can use the drone camera quite easily if you just want to have a look around.

Joystick: MSFS can be enjoyed with a basic joystick, especially if you're new to flight sims or on a budget. Two popular options with MSFS users are Logitech Extreme 3D Pro and Thrustmaster T.16000M FCS HOTAS.

HOTAS (Hands On Throttle And Stick): Arguably the most essential peripheral for MSFS. A HOTAS will allow you to control your aircraft's movement more precisely than you could with a keyboard and mouse or basic joystick. There are a variety of HOTAS options available, from budget-friendly models to high-end military jet reproductions. Popular choices include the Thrustmaster T.16000M FCS HOTAS, Logitech G Saitek X56, and Virpil Constellation Alpha-C Grip.

Rudder Pedals: Rudder pedals allow you to control your aircraft's yaw (steering). While not essential, rudder pedals will be helpful for more precise maneuvers, especially during takeoff and landing.

Head Tracking devices: Head tracking allows you to look around the cockpit and outside environment by simply moving your head. There are a few different head tracking options available, including TrackIR, which uses a webcam to track your head movements.

IS THE PRODUCT COMPATIBLE WITH VR?

Yes, our add-on is compatible with VR. Note that the use of VR requires a more powerful PC with similar graphics settings as using a single PC monitor, and obviously your favorite pair of goggles.

COMPATIBILITY

WILL THIS PRODUCT WORK WITH MICROSOFT FLIGHT SIMULATOR 2024?

Yes. At launch, this product will only be compatible with MSFS24 and NOT MSFS2020.

WILL THERE BE A VERSION FOR OTHER SIM PLATFORMS?

Yes, we are planning to release the same product optimized for MSFS2020, and X-Plane too. Sign up to our list to get updates.

HOW WILL THIS ADD-ON WORK WITH ORBX'S OTHER PRODUCTS?

Our product is designed to integrate seamlessly with the Orbx ecosystem.

IF I BUY ON ORBX, CAN I USE THE PRODUCT ON THE STEAM VERSION OF MSFS 2024?

Absolutely. Orbx Central is independent of whether you own the Microsoft Store or Steam version of the simulator. As long as you have a valid MSFS 2024 installation, Orbx Central will handle the installation correctly.

TROUBLESHOOTING & SUPPORT

I'M EXPERIENCING LOW FRAME RATES (FPS). WHAT CAN I DO?

We recommend ensuring your graphics drivers are up to date. Lowering settings such as object density and cloud quality can often help improve performance.

THE SIMULATOR CRASHES TO THE DESKTOP (CTD) WHEN I LOAD YOUR ADD-ON. HOW CAN I FIX THIS?

A CTD can be caused by a conflict with another add-on. A good first step is to temporarily remove other third-party add-ons from your Community folder to see if the issue is resolved. If the problem continues, please contact our support team with details of the issue and your simulator setup.

WHERE CAN I RECEIVE FURTHER ORBX TECHNICAL SUPPORT?

Contact Orbx Support and open a ticket. Please include your userID, the product name, where you bought it, and any helpful screenshots

WHERE CAN I FIND OFFICIAL ANNOUNCEMENTS OR UPDATES REGARDING ORBX PRODUCT RELEASES AND POLICIES?

You can stay updated through our <u>Discord</u> server and <u>Orbx Forums</u>.